

# Material Return Form



TO BE JOINED WITH YOUR NEXT MATERIAL RETURN

Repair Service  
 Phone : +33 (0)4.76.41.60.02  
 Fax : +33 (0)4.76.41.60.57

Return Date	/	/
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<b>Company :</b>			
<b>Address :</b>			
<b>Postal Code :</b>		<b>City :</b>	
<b>Country :</b>			

<b>Contact Name :</b>	
<b>Mail :</b>	
<b>Phone :</b>	
<b>Fax :</b>	

Reference / Product Description	Serial Number	Quantity	Problem Description	Purchase Date	Supplier
				/ /	
				/ /	

**CONDITIONS & PROCESS OF ASSUMPTION OF RESPONSIBILITY OF RETURN(S) :**

1. Please send back this form fully completed with the original invoice of the product (for the warranty) in the package.
2. A precise description of the breakdown will ensure a faster treatment.
3. The terms "faulty", "broken", "does not work",... are not a description of a breakdown !
4. Please send back the product in its original package (products under warranty) or in a package adapted to fragile products .
5. Breakdowns due to a misuse, or inappropriate manipulation or storage are excluded from the warranty.
5. All the products off-warranty will be checked and an estimation of the repair costs will be submitted to your approval.
7. The product has to be sent back to following address: SAMES Technologies / Service Réparations – 13, chemin de Malacher – Inovallée BP 86 – F38243 MEYLAN Cedex - FRANCE